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## **User Experience Designer**

As a user experience designer at Leith, you'll work with our established team of digital designers, creatives, strategists and engineers to create experiences for our clients that are to the mutual benefit of the user and the business.

You don't just want to design the best thing; you want the right thing for both the end user and our client.

That said, you're the person in the room who's always fighting the user's corner and you're comfortable communicating their needs.

You'll definitely need to be able to produce a wireframe or two (comes with the territory). You might lean towards interviews, usability tests, sitemaps, flows or journey maps, and you may even have specialist skills or knowledge in accessibility or workshop facilitation.

Whatever your background, you'll have a range of skills you can call upon to create the ideal experience and you can pitch your work to people from all walks of life.

### **The role**

#### **Methods, processes and knowledge**

You are expected to:

- Conduct UX research and be comfortable analysing data to inform solutions.
- Deliver UX deliverables and collaborate with other members of UX, Design and Planning to ensure an integrated and efficient approach.
- Ensure solutions align with the business context and strategy.
- Explain conceptual ideas to multidisciplinary project teams.
- Prioritise your own workload.

#### **Competencies**

You'll need to be excellent at the following:

Communication:

- Speak and write clearly and concisely.

- Present opinions to your peers.
- Proactive when communicating.

Analytical and creative thinking:

- Simplify problems into parts.
- Identify the data needed to support decisions.
- Quickly create and assess potential solutions.

Orientation to learn:

- Pursue your own development.
- Thrive on the chance to stretch your abilities.

Managing relations and teamwork:

- Support a collective effort to resolve problems.

Planning and organising:

- Effectively deal with problems.

### **Working relationships**

- Build trust and confidence, and develop relationships with clients.
- Ensure internal teams and clients are kept up-to-date on progress.
- Look ahead for potential issues and take steps to mitigate.
- Prepare and run meetings.

### **Project delivery**

- Be able to present an up-to-date view on your projects at all times.
- Ensure that you adhere to the agency processes at all times.
- Ensure the highest level of attention to detail is given at all times.

### **Skills & experience**

You will have:

- At least three years of experience gained on a mixture of projects.
- Exposure to or experience of an agency environment.
- A good level of knowledge and understanding of UX methods.
- Ability to identify appropriate methods based upon the needs and constraints of the project.

We believe in using the right tools for the job at hand, but do most of our wireframing and lightweight prototyping using Sketch and InVision, and manage some of our bigger design and build projects using Jira and agile methodologies. So any experience of those might help you get settled in more quickly.

## What's in it for you?

- Not to blow our own trumpet, but you'll get to work at an award-winning agency with smart people who have a huge variety of skills
- A nice, airy, kushty office right on The Shore that we hope to see again soon
- Regular, company-wide learning sessions, meetups and talks
- Flexible hours and working from home
- Enhanced maternity/paternity leave and shared parental leave
- Pension plan with employer contributions, healthcare, childcare vouchers
- Charitable giving and volunteering days

And even despite its best efforts, the Coronavirus pandemic hasn't stopped us. We're still committed to offering our usual office activities remotely:

- Weekly Yoga and Wellbeing Wednesdays
- Social events throughout the year
- Social drinks and games every Friday

**Contact:** [jobs@leith.co.uk](mailto:jobs@leith.co.uk)

**Website:** <https://leith.co.uk>

## Details

- Full-time position
- Based in our Edinburgh office/remotely
- Salary TBC